



Company Product Safety & Quality Policy

Optimum Product Safety & Quality is a pre-requisite for the continued Market success of **Charpak Limited**. The entire Company is equipped to Manufacture Products and provide a Service of **the Highest Possible Quality & Product Safety**. Our **Quality Management Systems** are designed to meet the requirements of **ISO 9001-2008 and BRC IOP GS for Food Packaging V4** - providing the framework through which the process of **Review** and **Continual Improvement** is implemented. The objectives of our **Product Safety & Quality Management Systems** are;

- ❖ To Manufacture and Supply Product that is consistent with the Customers specific requirements, within Statutory and Regulatory limits.
- ❖ Maintain Security and Control of both Technical and Manufactured work & our Premises throughout our Quality systems.
- ❖ Ensure our premises are Adapted, Maintained and Operated so as to avoid Contamination, minimise Environmental deterioration and permit effective cleaning.
- ❖ Effectively Train all our Personnel in the Company's requirements to adopt Food Safety practices and pay due regard to Personnel Hygiene.
- ❖ Using **Corrective and Preventive Actions** and reviewing their effectiveness to continually **Improve Product Safety & Quality standards** and thereby increase profitability.

"Our aim is to achieve zero defects"

To that effect - it is the **Requirement** of all Employees to **Continuously Improve** each Process that he or she controls. Charpak Limited recognises its duties under the **Food Safety (General Food Product Safety) Regulations 1995 (SI No.1763)**.

As Suppliers of Packaging materials to the Food Industry, it is the Company's policy to exercise **Due Diligence** and to take all reasonable care to prevent potential problems and / or risks, such as the sources of Foreign Bodies, Contamination or Taint. Plastic is regarded as inert, **no nut oil, shellfish or their derivatives** used on this premises. We therefore pledge to supply Safe and Legal Products (when used solely for their intended purpose) to our Customers.

To ensure that we meet our Product Safety related duties and responsibilities, we are **currently Certified** to the **BRC/IOP Global Standard for Food Packaging V3**. This **Product Safety & Quality Policy** is complementary to any other Systems in operation on the plant.

The following matters are defined to ensure this.

- Quality Procedures, Methods & Standards
- Management Reviews, Objectives And Targets
- Pre-requisites and our HACCP Study
- Product & Process Controls
- Personnel Product Safety Requirements
- Employee Amenities

- Glass/Brittle Plastics Controls
- Incident Reporting
- Foreign Body Hazards And Control
- Goods Inward/Despatch
- Pest Control
- Factory Cleaning And Housekeeping

"Our goal is to exceed Customer Satisfaction"

Signed:

Managing Director

Date: 23 August 2011